



**Key:**

- Multiple services stop at this wharf (Ferry routes vary as depending on tide)
- Wheelchair access
- Saturday, Sunday and Public holiday (Woolwich / Balmain Route only)
- MyFerry1 ticket zone (from Circular Quay)
- MyFerry2 ticket zone (from Circular Quay)

**Services:**

- Darling Harbour / Balmain East
- Paramatta River
- Woolwich / Balmain
- Neutral Bay
- Mosman
- Watsons Bay / Rose Bay
- Manly
- Taronga Zoo

**Wharf departure info**  
 After 7.30pm, all services from Circular Quay wharves 2 and 5 depart from Wharf 4. Departure wharves should be used as a guide only. Check departure board for updates.

## General Information

- Web:** Transport Info 131500.com.au
- Phone:** Transport Info on 131 500
- Post:** PO Box R1799, Royal Exchange NSW 1225
- Mobile:** Visit mobile.131500.com.au to access timetable and service information on your mobile phone.
- Special needs**  
 Transport Info offers accessible travel information for people with special needs. Please call 131 500 for more information or visit 131500.com.au. Hearing and speech impaired customers can call 1800 637 500 for TTY (Teletypewriter service).
- Lost property**  
 Located at Circular Quay Wharf 3. Open 7.30am to 4.00pm Monday to Friday. **Telephone:** (02) 8113 3002  
 For urgent lost property enquiries (outside of business hours): **Telephone:** 131 500
- Ticketing and fares**

Sydney Ferries tickets can be purchased from cashier onboard some vessels, selected PREPAY ticket outlets, cashiers at Circular Quay wharves 2, 3, 4 and 5 or ticket vending machines at Circular Quay and Darling Harbour Terminal.

It is an offence to travel on public transport in NSW on a concession ticket when you are not in possession of a valid concession card. It is your responsibility to ensure that the ticket is the correct ticket for your journey and to carry your concession card at all times when travelling. Transport staff and police have the right to request to see your ticket and concession card at any time. State Transit Revenue Protection Officers are authorised to issue caution notices and on-the-spot fines. For additional fares information and outlets, visit [www.131500.com.au/tickets/](http://www.131500.com.au/tickets/)



# Concession Guide



Going somewhere new?  
 There's a ticket that's right for you.



The NSW Government provides subsidised or concession travel to the following groups / concession card holders on most government ferry, bus, rail and private bus services. Please carry your concession pass with you at all times. Without a valid concession card full fare will be charged.

## Children Aged 4 to 15

All children aged 4 to 15 are entitled to half fare concession travel for single, return, TravelTen and MyMulti weekly and daily tickets.

Primary and secondary school students in this age group may also be eligible for the School Student Transport Scheme (SSTS), which offers free travel between home and school. Complimentary school passes are issued by the State Transit Authority (STA) and are only available to those students who meet the eligibility criteria. For any non SSTS travel the half fare concession ticketing applies.

## Secondary School Students

School students between 16 and 18 years of age (inclusive), enrolled full time in a NSW/ACT secondary schools are entitled to half fare concession travel for single, return, TravelTen and MyMulti Weekly and daily tickets.

To obtain the concession fare students must be in possession of a Senior Secondary Student Concession Card (Form 202). The card must have a current CityRail transport foil to be valid.

## TAFE and University students

Full time NSW/ACT students whose tertiary institution identification card displays a valid NSW concession foil sticker or printed concession symbol and students in possession of a NSW Tertiary Student Concession Card (Form 204) are entitled to half fare concession travel for single, return, TravelTen and MyMulti Weekly and daily tickets. The card must have a current CityRail transport foil to be valid.

### Please Note:

**International Students** and **Interstate Students, International Seniors** and **Health Care Card** holders are not eligible for concession fares.

Airport Line Station access fees are not included in MyMulti ticket prices. Access fees are payable directly at: Domestic Airport and International Airport stations.

Concessions are not available on longer term MyMulti tickets (monthly, quarterly and yearly).

## Trainee and Apprentices

Apprentices and trainees registered with the NSW Department of Education and Training (DET) under the Australian Indentured Apprentice or Australian Traineeship System Scheme are entitled to half fare concession travel for single, return, TravelTen and MyMulti Weekly and daily tickets for travel between your home, workplace and college/place of study. To obtain the concession fare students must be in possession of a current Indentured Apprentice / Trainee NSW Transport Concession Card.

## NSW Half Fare Entitlement Card

Job seekers in possession of a NSW Half Fare Entitlement Card are entitled to half fare concession travel for single and return tickets ONLY.

To obtain the concession fare Jobseekers must be in possession of a NSW Half Fare Entitlement Card which will have a valid Centrelink date stamp and be signed by the issuing officer and the card holder.

## The NSW Companion Card

Persons holding a Companion Card are entitled to have an attendant or carer travel free of charge on NSW Public transport. The person with the disability is identified as the card holder and the entitlement applies to just one attendant. Other people travelling in the group with the card holder will need to pay their normal fare.

## Vision Impaired Persons Pass

Holders of a NSW or interstate Vision Impaired Person's Pass are entitled to free travel on most NSW public transport. An attendant or carer may also travel for free if the pass is endorsed 'plus attendant'.

## Seniors Card holders, NSW or interstate

Australian Seniors who are in possession of a NSW or interstate Seniors card are entitled to half fare concession travel for single, return, TravelTen, and MyMulti Weekly tickets. Seniors Card holders are also entitled to a Pensioner Excursion Ticket (PET) which entitles the ticket holder to unlimited travel, all day on the Sydney transport network\* for \$2.50

## Pensioner Concession Card

Holders of a Pensioner Concession Card issued by Centrelink or the Department of Veterans Affairs are entitled to half fare concession travel for single, return, TravelTen and MyMulti Weekly tickets.

Pensioner Concession Card holders are also entitled a Pensioner Excursion Ticket (PET) which entitles the ticket holder to unlimited travel, all day, on the Sydney transport network\* for \$2.50

Transport concessions are NOT available to dependents listed on the reverse of the card.

## NSW War Widow/ers Concession Card

The travel concessions available to holders of the card are the same as those available to holders of the Pensioner Concession Card.

## Ex-members of Defence Force Pass/ NSW Blinded Soldier Pass/ World War 1 Veteran's, Widows Free Pass

Holders of these passes are entitled to free travel on all Government Rail and ferry services, government buses and private bus services. Passes must be carried at all times when travelling.

\*(PET) Travel allowed on all City Rail services, metropolitan and outer metropolitan and regulated local bus services (excluding dedicated school services), Light rail and government ferry services.