

This information is taken from "Hazard and Incident Report" forms and "Hazard Identification or Improvement Opportunity Report" forms submitted by staff or passengers in relation to hazards or incidents.

Total "Improvement Opportunity" Reports

Type	Number
Environmental	1
OHS	55
Security	6
Vessel	8
Other	26
Management System	49
Passenger	2
Total	147*

*These reports are included in the totals below

Sydney Ferries Incident Reports - 2009-10

Sydney Ferries Incident Reports Including Reportable Incidents

Incident Type	Total	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
ENVIRONMENTAL	7	0	0	0	1	0	2	1	3	0	0	0	0
OHS	450	32	44	40	35	39	35	21	48	51	32	43	30
SECURITY	46	0	5	4	2	2	6	7	4	5	3	4	4
VESSEL	122	7	10	15	6	11	5	5	15	15	13	10	10
OTHER	71	3	10	3	7	9	6	0	4	14	5	6	4
PASSENGER	111	12	8	7	6	11	8	10	12	11	11	7	8
Total	807	54	77	69	57	72	62	44	86	96	64	70	56

Sydney Ferries Passenger Incident Reports

Incident Outcome	Total	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
MISCELLANEOUS	15	2	1	0	1	1	0	3	1	4	1	0	1
INJURY	30	2	1	2	1	2	4	4	2	2	2	2	6
ILLNESS	14	5	4	4	1	0	0	0	0	0	0	0	0
FIRST AID	29	2	1	1	3	2	1	2	6	2	5	3	1
HOSPITALISATION	11	1	0	0	0	1	1	1	2	3	2	0	0
MISCONDUCT	4	0	0	0	0	1	1	0	1	0	0	1	0
UNLAWFUL ACT	2	0	0	0	0	1	1	0	0	0	0	0	0
OVERBOARD	1	0	0	0	0	1	0	0	0	0	0	0	0
VIOLENCE	4	0	1	0	0	2	0	0	0	0	1	0	0
EQUIPMENT LOSS	1	0	0	0	0	0	0	0	0	0	0	1	0
Total	111	12	8	7	6	11	8	10	12	11	11	7	8

Sydney Ferries Passenger Injuries

Incident Outcome	Total	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
INJURY	30	2	1	2	1	2	4	4	2	2	2	2	6
FIRST AID	29	2	1	1	3	2	1	2	6	2	5	3	1
HOSPITALISATION	3	1	0	0	0	0	0	0	1	0	1	0	0
Total	62	5	2	3	4	4	5	6	9	4	8	5	7

Reportable Passenger Incidents

	Fatality	Gangway / Wharf	Crush injury	Falls	Cuts & Abrasions	Misc	Total
Jul 2009	0	0	0	1	1	0	2
Aug 2009	0	0	0	0	0	0	0
Sep 2009	0	0	0	0	0	0	0
Oct 2009	0	0	1	1	0	0	2
Nov 2009	0	0	0	0	0	0	0
Dec 2009	0	1	0	0	1	0	2
Jan 2010	0	0	1	0	0	0	1
Feb 2010	0	0	0	1	0	0	1
Mar 2010	0	0	0	0	0	2	2
Apr 2010	0	0	0	3	1	0	4
May 2010	0	0	0	0	1	0	1
Jun 2010	0	0	0	0	0	0	0
Total	0	1	2	6	4	2	15

Reportable Vessel Incidents

	Collision	Grounding	Close Quarters	Fire / Explosion	Control System Failure	Misc	Total
Jul 2009	2	0	2	0	0	0	4
Aug 2009	0	0	4	0	1	0	5
Sep 2009	0	0	2	0	0	0	2
Oct 2009	0	0	3	0	3	0	6
Nov 2009	0	0	3	0	0	0	3
Dec 2009	0	0	1	0	0	2	3
Jan 2010	0	1	2	0	0	0	3
Feb 2010	1	0	1	0	0	0	2
Mar 2010	1	0	5	0	7	0	13
Apr 2010	0	0	2	0	3	1	6
May 2010	0	0	1	0	0	1	2
Jun 2010	1	0	1	0	0	0	2
Total	5	1	27	0	14	4	51

Passenger and vessel incidents are reportable under the Memorandum of Understanding between Sydney Ferries and Maritime NSW developed in accordance with marine and passenger safety legislation.