

MONTHLY COMPLAINTS IN 2009-10 - BY SERVICE

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
Inner Harbour	36	20	19	26	20	20	25	20	13	16	21	14	250
Balmain / Woolwich	5	4	7	3	2	3	8	7	4	4	6	4	57
Darling Harbour	4	5	1	3	4	2	11	5	2	2	7	5	51
Mosman Bay	13	4	6	8	4	8	2	3	3	5	4	4	64
Neutral Bay	2	1	1	4	3	1	2	2	1	1	2	0	20
Taronga Zoo	2	0	2	3	2	1	0	1	2	0	0	0	13
Watsons Bay	10	5	2	3	5	4	2	2	1	1	2	1	38
Not Specified	0	1	0	2	0	1	0	0	0	3	0	0	7
Parramatta	12	12	5	10	8	20	25	26	15	27	21	9	190
River Express*	0	0	0	0	4	3	3	4	1	0	2	1	18 * Service started
Outer Harbour / Manly	7	6	7	2	5	12	8	10	5	7	2	4	75
JetCat	0	0	0	0	0	0	0	0	0	0	0	0	0
Circular Quay Wharf	8	8	10	9	4	12	4	5	10	10	10	6	96
Other	0	0	2	1	4	0	1	0	0	1	1	0	10
TOTALS	63	46	43	48	45	67	66	65	44	61	57	34	639