



Sydney Ferries

SERVICE RELIABILITY 2007-08

Service Area		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total
Inner Harbour	Scheduled services:	10,272	10,351	9,582	10,351	9,978	9,615	10,382	9,605	9,862	9,885	10,258	9,675	119,816
	Cancellations:	17	49	28	15	16	34	14	10	11	10	15	38	257
	Service Reliability: ¹	99.8%	99.5%	99.7%	99.9%	99.8%	99.6%	99.9%	99.9%	99.9%	99.9%	99.9%	99.6%	99.8%
Parramatta River	Scheduled services:	2,146	2,152	2,054	2,152	2,080	2,114	2,152	2,008	2,120	2,074	2,146	2,060	25,258
	Cancellations:	29	49	51	20	16	13	5	8	12	6	13	38	260
	Service Reliability:	98.6%	97.7%	97.5%	99.1%	99.2%	99.4%	99.8%	99.6%	99.4%	99.7%	99.4%	98.2%	99.0%
Manly Ferry	Scheduled services:	2,300	2,326	2,164	2,326	2,244	2,200	2,434	2,162	2,220	2,218	2,300	2,190	27,084
	Cancellations:	10	2	0	0	46	10	27	7	15	3	6	23	149
	Service Reliability:	99.6%	99.9%	100.0%	100.0%	98.0%	99.5%	98.9%	99.7%	99.3%	99.9%	99.7%	98.9%	99.4%
Manly JetCat ²	Scheduled services:	1,034	1,050	898	1,082	1,012	960	1,012	1,006	1,018	996	1,034	980	12,082
	Cancellations:	35	102	63	5	47	1	43	45	43	49	15	24	472
	Service Reliability:	96.6%	90.3%	93.0%	99.5%	95.4%	99.9%	95.8%	95.5%	95.8%	95.1%	98.5%	97.6%	96.1%
All services	Scheduled services:	15,752	15,879	14,698	15,911	15,314	14,889	15,980	14,781	15,220	15,173	15,738	14,905	184,240
	Cancellations:	91	202	142	40	125	58	89	70	81	68	49	123	1,138
	Service Reliability:	99.4%	98.7%	99.0%	99.7%	99.2%	99.6%	99.4%	99.5%	99.5%	99.6%	99.7%	99.2%	99.4%

Service reliability in 2007-08 across all services was 99.4%.

¹ Proportion of actual services relative to the number of scheduled services.

² Manly JetCat service was discontinued after 31 December 2008.